



Childline

South Africa

☎ 08000 55 555

Postal Address
P.O. Box 51418
Musgrave
4062

Tel: +27 31 201 2059
Fax: +27 (0) 86 511 0032
Cell: +27 (0) 82 868 3000
Email: admin@childlinesa.org.za

NPO 035-472

www.childlinesa.org.za

Online Counselling

Looking For Volunteers

Childline South Africa is an effective non-profit organization that works collectively to protect children from all forms of violence and to create a culture of children's rights in South Africa.

Childline South Africa is an affiliation of provincial Childline offices to which a 24hr toll free hotline is directed. In addition to the toll free line, and as a result of the ever growing use of technology amongst the youth, Childline South Africa has completed a pilot project of Online Counselling and is now offering an Online Counselling service through our website – www.childlinesa.org.za

Online Counselling and assistance is offered nationally Monday – Friday, from 2pm – 6pm and is a service available to South African youth under the age of 21 years as well as to adults with concerns about children

The counsellors are Durban based and operate from the Childline South Africa National office. The project is in operation with the assistance of volunteer counsellors who are recruited and trained by Childline.

We are looking for volunteers who are willing to be trained in the practice of counselling to assist with the running of our Online Counselling service. Volunteers must be able to participate in a 5 day training course, which usually runs from Monday-Friday, 8am-4pm. Volunteers need to be able to make a minimum of a 9 month commitment to volunteering for the project, during which time a volunteer will be asked to complete a minimum of four (4) shifts per month if unemployed and two (2) shifts per month if employed.

The training offered by Childline is *free of charge* and participants will be trained on the Crisis Counselling Course. Training will take place at the Childline National Office, Durban.

All five (5) days are essential to complete the course.

All counsellors will be screened – and sadly because sometimes people apply to work with children for the wrong reasons counsellors will require a police check and will be expected to sign an oath of confidentiality.

If you are interested in being a Childline volunteer and you are able to commit to the project and put in the amount of time asked of a volunteer, please complete the attached application form and return it to us as soon as possible. We will then make selections based on these applications and CV's for follow up interviews. If you have not already sent through your CV, please send it together with the application form. We would like to kindly inform all applicants that unfortunately not all applications will be selected for follow up interviews. If you do not meet the criteria for the selection of applicants we do apologize and we will inform you either by email or telephone. If you are selected we will contact you to arrange an interview. Based on the outcome of interviews we will then make further selections for admission into the training program.

Thank you for your interest!

Please feel free to contact us if you have any further question or queries

Kind Regards,

Bhavna Lutchman

Online Counselling Project Manager
24 Stephen Dlamini Road, Durban, 4001
Tel: 031 201 2059/031 201 0669/031 201 0314
Fax: 086 511 0032
Email: research@childlinesa.org.za



Visit our website: www.childlinesa.org.za or follow us:

